



Dear Parents / Carers,

Prior to Christmas you will recall that we sent out a questionnaire to you all to support our school evaluation. Thank you to everyone who took the time to complete the questionnaire, we really do appreciate your feedback and opinions. It was lovely to hear your positive comments about what you feel we are doing well and we are also grateful to those of you who suggested ways in which we could further improve.

Below we have produced a ‘You Said, Our Response’ table with regards to the areas in which you feel we could improve as a school. In addition, on our school website (<https://www.athersleysouth-primary.co.uk/letters-home.html>) you can also view a presentation which shows the responses we received for all of the questions.

Parents/Carers Said They Would Like...	ASPS Response
To have more coffee mornings.	<ul style="list-style-type: none"> We do try to have coffee mornings or provide similar opportunities for parents and carers to come into school where this can be facilitated. Unfortunately, this can be restricted due to staffing capacity as we seek to provide our children with as much support in school as we can, limiting staff availability to facilitate coffee mornings.
To be more informed/more communication.	<ul style="list-style-type: none"> Some Parents and Carers said communication was a strength and that we keep you informed. Others feel we overwhelm you with information and some responses said you do not feel there is enough communication. It will always be difficult to get the balance right to please everyone. However, through the use of Class Dojo and emails we do try to keep you updated about what is happening in school. In addition, we have a monthly newsletter to showcase what we have been doing in school and any upcoming events or reminders. Furthermore, we send out a monthly online safety newsletter to support you as Parents and Carers. We have two parents evenings a year when we can inform you about your child’s progress in their learning, with a school report provided in term 3. Our termly curriculum newsletters are also sent out to inform you about what your child will be learning.
More school trips or visitors.	<ul style="list-style-type: none"> We know the benefit that a visit can have but unfortunately, school visits now are very expensive per child due to rising transport costs and admission charges. We therefore try to ensure that we select school visits that will have the maximum impact in supporting children’s learning. We are conscious of the financial burden of trips and the implications on yourselves as Parents and Carers when we request contributions. We have welcomed a number of different visitors in to school in recent years to try to provide the children with immersive experiences which avoids huge costs.
Improve play facilities.	<ul style="list-style-type: none"> Following recent fundraising events, school council have been tasked with identifying further playground equipment they would like to enhance break and playtimes as our current playground boxes have become depleted due to natural wear and tear. This can, and will, include more traditional equipment e.g. skipping ropes, bats and balls as well as other resources e.g. Top Trump cards.
More range of after school club activities.	<ul style="list-style-type: none"> Over the course of the year we try to offer a range of clubs and these remain free of charge. We are limited as to what we offer by the availability of staff in school to operate the clubs as well as the space and/or facilities needed.
Do more about cyber bullying.	<ul style="list-style-type: none"> In response to the rise in the use of mobile technology and social media in recent years we have adapted our curriculum to include more content regarding online safety, roles and responsibilities. We are always keen to support families where cyber bullying is taking place, but are limited as the incidents do take place out of school on devices that we have no control over. A number of children are also accessing apps that are not age appropriate and this causes difficulties. Through our

	monthly online safety newsletter, we try to keep Parents and Carers informed about current trends, how to monitor and keep children safe on mobile technology and signpost to other support services. When we are made aware of incidents we will also share this with Parents and Carers.
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Many thanks in anticipation of your continued support.

Yours sincerely

Mrs E. Sanderson